

Managed by
 The Robertson SHED Inc.
 ABN 94 740 661 498
 PO Box 69
 58-60 Hoddle St.
 Robertson NSW 2577

Venue Hire Customer Feedback

Please email, fax or post back to
 CTC@Robertson

e-mail robertson@ctcnsw.net.au
 tel. (02) 4885 2665
 fax (02) 4885 2664

www.robertsonctc.org.au

Date of Hire					
Room Hired					
Organisation/Name (optional)					
Booking and Administration	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1. The booking process was efficient and uncomplicated					
2. Information on the venue was available and of a good quality					
3. Requests for specific information were answered in a timely manner					
4. The invoicing process was efficient and well organised					
Venue and Equipment					
1. The venue was accessible and easy to find					
2. The venue was clean and well presented					
3. The seating was comfortable					
4. The room temperature was acceptable					
5. The room lighting was good					
6. Car parking was adequate					
7. Overall, the venue met your requirements					
8. The venue provided value for money					

Catering (if applicable)	Strongly agree	Agree	Neutral	Disagree	Strongly Agree
1. Food and beverages served met your expectations					
2. The quantity of food and beverages served was appropriate					
3. The food and beverages served matched the quotation					
4. Food and beverages were served at an appropriate time					
5. Food and beverages served provided value for money					
Equipment (if applicable)					
1. Standard room equipment was available and easy to use					
2. Additional hired equipment was available and easy to use					
3. Additional equipment hire provided good value for money					
General					
How did you hear about our venue hire?					
Would you recommend our venue hire to others?					
General comments, suggestions, areas for improvement?					

Thank you for your time!